

GOVERNMENT OF ANDHRA PRADESH
HEALTH MEDICAL & FAMILY WELFARE DEPARTMENT

Order No.73/ COVID-19/2020,

Date:31.07.2020

COVID Instant Order- 73

To reduce mortality and make testing and treatment for COVID a hassle free process, a standard operating procedure is required. Such SOPs were issued as a series of COVID orders so far. This COVID order is being issued to summarize the instructions issued so far and to give a clear roadmap which is aimed at saving every life.

Early Detection ,Triaging,Testing and Admission

The key to reducing mortality is early identification.It is very necessary that every person with Covid like symptoms is identified at the earliest.

Hence, the village / ward volunteer and the ASHA worker shall every day make thorough enquires in their area about any persons having Fever(for 2 days), Breathlessness and SPO2 less than 94% on pulseoxy meter.

Any person with 2 of 3 above conditions shall be shifted to hospital with oxygen facility and put on oxygen available in isolation wing of the hospital.Depending on the test result ,the case may be shifted to Covid ward.

Such persons if they are Comorbid, the treatment for Comorbidity also has to be started immediately.

Identification of such symptomatic persons shall be the responsibility of the ANM of the area through village/ward volunteer and ASHA.

Algorithm for handling sever and mild symptomatic cases is attached.Same shall be followed scrupulously.

Help Desks :

To facilitate treatment for COVID positive patients Help Desks have been established at various hospitals. Responsible officials have been deployed at Help Desks to manage and coordinate the treatment process.

Once patient approaches the Help Desks the concerned officials shall in-coordination with Medical Superintendent of Hospital shall identify the best possible treatment protocol, place and bed for concerned patient.

The Help Desk shall facilitate admission to the patient in the hospital in maximum 30 minutes.Hospital superintendent shall keep multiple admission counters depending on Case load of the hospital.

If, specific experts to treat any patient are not available in that hospital the superintendent and Help desk Nodal officer shall identify suitable hospital and bed where that patient / patients can be effectively treated and facilitate admission in such hospital.

Under no circumstances the patients who approach the Help Desks shall be returned without following this SOP.

Collectors shall identify for every hospital suitable district level officials to man these help desks who can understand the gravity of situation, coordinate with hospital administration, 108 services and guide the patients to safe quick and best possible treatment location.

The Joint Collectors incharge of COVID handling shall visit the Help Desks on regular basis and supervise the functioning of them so that any inter hospital coordination problems could be properly handled.

In nut shell the Help Desk will work in a patient friendly manner.

Sanitation:

It is very much essential that the sanitation facilities available inside the wards are of good standards. Since many persons are using the common toilet washrooms they may be periodically cleaned and it shall be ensured that washrooms and toilets are cleaned atleast 4 times a day i.e., at 6 AM, 10 AM, 3 Pm and 7 PM.

A detailed duty roster for the same may be maintained. It is worthwhile to entrust the inspection of toilets and washrooms in the wards to an officer on a rotation basis.

Similarly, all wards should be thoroughly cleaned and disinfected in the morning and evening.

Diet :

Nutritious, hygienic and quality food has to be provided to the in-patients in the Hospital. A common standard menu fixed for quarantine centres and CCC is available and the same may be followed in all hospitals. The disposal of food waste may also be properly taken care as per SOPs already issued.

Grievance redressal

Any patient who has a grievance with regard to any aspect of his/her stay in hospital can call **1902** number to register their grievance. This number shall be displayed prominently in hospitals as was done in Covid care centres.

Oxygen supply and maintenance:

Adequate number of oxygen cylinders and functional pipelines and technicians shall be kept in place and constantly monitored, so that all patients who require oxygen as part of clinical management are supplied uninterrupted oxygen supply. Indicators like pressure, flow and other parameters for oxygen quality, clinical management shall be constantly ensured by deploying adequate number of technicians.

Hospital wise oxygen requirement plan shall be kept in place and constantly monitored. Periodic inspection of infrastructure and coordination with oxygen suppliers shall be monitored regularly.

Comorbidity Management in Treatment :

During admission itself proper triaging of patients as per their comorbidity can be done so that comorbidity is managed with the help of relevant experts. Every hospital needs to have specialists to manage particular comorbid case who shall use specific treatment for managing the comorbidity to reduce the mortality

Material Management :

Daily assessment of the availability of all essential medicines, kits and consumables(including Inflammatory markers) may be made including PPE and replenished on a daily basis.

Equipment status :

An assessment of all equipment may be made by duly checking all the equipment to ensure that they are in working condition and pre-emptive maintenance may be done to avoid any outages with regarding to medical equipment

Discharge :

Discharge of the patient after completion of treatment has to be hassle free and should not take more than 30 minutes. Rather than discharging all patients at one go, it may be spread over the entire day to make this 30 minute rule a reality

Management of Dead Bodies :

The existing instructions given for dead body management may be strictly followed to ensure that the dead body is not kept in the mortuary unnecessarily. Dead bodies shall be handed over to the relatives or the local authorities as the case within 36 hours by coordinating with the relatives of the deceased or local authorities .

Attachment-Algorithm



Spl. Chief Secretary to Govt.,

To

All the Collector & District Magistrates

All Superintendents of Covid hospitals (Govt and Private)

All the DM&HOs in the State